

RESPONSE SERVICE

We have now chosen the provider to act as the 3rd emergency contact for the service (they will attend non-emergency activations of your pull cord system when your contacts are not available).

Age UK Lincoln & South Lincolnshire will begin to respond as of 1st May 2024.



COMMUNITY CENTRE UPGRADES

We are in the process of redecorating and furnishing the community Centres. We are currently working at Fleet and will be moving onto Sezanne Walk and Cecil Pywell Avenue as the next locations. We will keep you updated as we move across the centres.

COMMUNITY CENTRE AND GUEST ROOM BOOKINGS

We are in the process of testing the new online booking system, it is anticipated for this to go live during May 2024.

You can also book the Community Centres or Guest rooms by email using: shelteredbookings@sholland.gov.uk

DIGITAL NOTICEBOARDS

We are working with contractors to supply and fit digital noticeboards at two schemes as a pilot to then be reviewed in 12 months.

FOCUS GROUPS

Focus Groups will continue every quarter. We are still diarising dates for the new team to attend however the first meetings are as below.

Sheltered Housing Community Centres	
Tue 11th June 2024 9am-10.30am	St Matthews Drive PE12 9RJ
Wed 12th June 2024 11.30am-1pm	Nene Court PE11 2JT
Tue 18th June 2024 9am-10.30am	Lyndis Walk PE12 7DF
Wed 19th June 2024 9am-10.30am	Sezanne Walk PE11 1RD

HOW TO CONTACT US

South Holland District Council

Council Offices,

Priory Road, Spalding, Lincs. PE11 2XE

Telephone: 01775 761161

email: Independentlivingteam@sholland.gov.uk



UPDATE YOUR NEW INDEPENDENT LIVING SERVICE

APRIL 2024

An update to the roll out of your new services from the Independent Living Team



Sheltered Housing



EQUIPMENT UPGRADE

We have awarded the new contract to Tunstall Ltd to provide, install and maintain your new digital alarm system.

The upgrades will start from Monday 13th May 2024. We will be holding consultations on site throughout this year, prior to your upgrade. Please find table below of all consultations near you.

Tunstall will require access to your property to upgrade the equipment. Please make us aware at your Consultation event of any dates that may be an issue.

WHEN	WHERE
Tue 7th May 10am-12noon	Lime Court Community Centre, PE11 2PY (for Lime Court, Cedar Court, Hampton Close)
Tue 7th May 2pm-4pm	Cecil Pywell Avenue, PE12 7NA (for Cecil Pywell and East Elloe Avenue)
Tue 21st May 10am-12noon	St Matthews Drive PE12 9RJ (for St Matthews Drive, Churchgate and Charles Road)
Wed 5th June 10am-12noon	Trinity Court, Crowland PE6 0EA (for Trinity Court, Alderlands Close and Chappel Road, Deeping St Nicholas)
Wed 26th June 10am-12noon	Nene Court, Spalding PE11 2JT (for Nene Court, Thames/Severn Road and Wensum Close)



Tunstall

WHEN	WHERE
Wed 17th July 10am-12noon	Glen Haven, Pinchbeck PE11 3XF (for Glen Haven/Avenue, Brownlow Crescent, Dozens Bank, Donington, Gosberton and Quadding)
Wed 31st July 10am-12noon	Spring Gardens, Long Sutton PE12 9HY (for Spring Gardens, Station Road and Jubilee Close/ St Marys Gardens)
Wed 21st August 10am -12noon	Hargate Close, Fleet PE12 8LU (for Hargate Close, Hocklesgate and Cherry Close)
Wed 4th September 10am-12pm	Lyndis Walk, Holbeach, PE12 7DF (for Lyndis Walk, Drakes Close, Farrow Ave and Willders Garth)
Wed 18th September 10am-12noon	Arthurs Avenue, Holbeach PE12 7LH (For Arthurs Ave and Hall Hill Road)
Wed 25th September 10am-12noon	Park Road, Weston PE12 6JE (for Park Court, Park Road, Small Drove, Delgate Ave, Station Rd, Moulton and Harrox Sq)
Wed 25th September 2pm-4pm	Linden Court, Spalding PE11 2ND (for Linden Court, Chestnut Ave and Ash Court)
Wed 2nd October 10am-12noon	Sezanne Walk, Spalding PE12 1RD (for Sezanne Walk, Speyer Avenue, Parkside Crescent and Poplar Court)

COMMUNAL TV AERIALS

We are in the process of securing a contractor to carry out the surveys on all Communal TV aerials to replace them, ensuring like for like service. We will keep you updated once we have an implementation plan ready.

SERVICE CO-ORDINATOR



My name is Polly Clarey and I would like to introduce myself as the new Service Co-ordinator. You may know me from my previous roles in Housing, but I am back to my roots working with you in Sheltered housing again. I am excited as we take this journey of new services together.

INDEPENDENT LIVING OFFICERS

We have now recruited 4 Independent Living Officers. They will be busy training over the next two months to ensure they are fully trained to deliver those important services to you. We will keep you updated on the launch event, where you will get to meet the new team!



HANDYPERSON SERVICE

We have now recruited a new handyman! He will be busy training for the next month, and we will begin taking appointments as of 1st June 2024.

